JourneyTeam

Microsoft Intune

Regions:

United States

Industry

Professional Services

Size

SMB

Products and Services

Microsoft Intune/ Endpoint Manager

Microsoft

Optimizing Endpoint Management: From Hybrid to Entra ID

Situation

Wiley | Wilson needed to replace their current Citrix Virtual Desktops with a more scalable, flexible, and secure environment to use AutoDesk Revit Software and other applications like AutoCAD Civil 3D, 3D Rendering services, and MicroStation. They required a solution that would support seamless transition to remote working environments, improve system reliability, and simplify IT management.

Solution

JourneyTeam implemented Azure Virtual Desktop (AVD) for Wiley | Wilson, which involved setting up the Azure environment, including vNet, Subnet, site-to-site VPN, storage accounts, and backup and recovery services. Nerdio was integrated for management and operations, implemented FSLogix Profile Container, and integrated Intune management. Additionally, we set up auto-scaling and shutdown of AVD host pools, built out the AVD environment to support various Revit version requirements, and integrated AVD with Log Analytics for diagnostics.

Impact

Improved scalability and flexibility of virtual desktop environment, enhanced security for remote work, simplified IT management, and potential improvements in system reliability. Also enabled a seamless transition to remote working environments, optimized performance for resource-intensive applications like Revit, and improved the user experience, potentially exceeding the current Citrix environment. Additionally, better integration and compatibility with other essential applications and services.

"Our primary Infrastructure vendor announced major changes to our on-premises VDI licensing. We had one month to revamp our VDI solution or spend significantly more money to keep the status quo. JourneyTeam stepped in and moved our entire VDI to the cloud, meeting our licensing deadline, and delivering exceptional results. End-users prefer the JourneyTeam solution, and recurring IT spend has gone down. It's service like this that makes JourneyTeam our most trusted IT partner." – Ron Smiley, CTO & VP – Wiley | Wilson

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Constant Progress